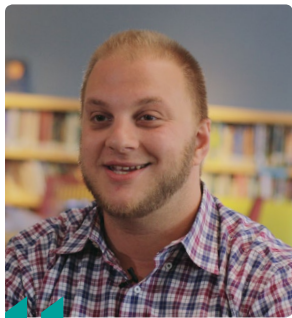




SUCCESS STORY

Keeping School in Session with Total Data Protection

datto



WE NEED TO BE ABLE TO OPERATE AT ALL TIMES, WITHOUT SNAGS OR HICCUPS. DATTO AND ASH CREEK HELP US DAY IN AND DAY OUT

JJ Van Ess
Technology and Marketing Associate at FCDS

About Datto

Datto protects essential business data for tens of thousands of the world's fastest growing companies. Our Total Data Protection platform delivers uninterrupted access to data on site, in transit and in the cloud. Through Datto's network of partners, we provide companies with products and services designed to continually keep business running. Businesses rely on Datto for industry leading technology combined with unrivaled customer service. Datto is headquartered in Norwalk, Connecticut, and has offices in Rochester, Boston, Toronto, London, Singapore, and Sydney. Learn more at www.datto.com.

Fairfield Country Day School (FCDS) isn't your typical school. By leveraging the latest technology, including tablets, laptops and smartboards, FCDS brings learning into the 21st century for students from preschool through ninth grade.

Managing smart devices for 260 students and 75 staff members is no small task. JJ Van Ess, Technology and Marketing Associate at FCDS, ensures every bit of technology is in working order to best serve the students and faculty. His responsibilities include overseeing all hardware, software, servers, and, of course, data protection.

To ease the burden and ensure all aspects of their IT run smoothly, Van Ess and FCDS trust their data and IT management to Ash Creek Enterprises, a Connecticut-based Managed Service Provider (MSP) specializing in private education. Thanks to Ash Creek, Van Ess knows he is safe from suffering any potential downtime, and fully protected from computer viruses, hardware failure, and anything else that may threaten the cybersecurity at Fairfield Country Day.

Ash Creek ensures Total Data Protection for customers by leveraging Datto, a best-in-class backup and disaster recovery solution designed for small and medium-sized businesses. With a Datto solution in place, Van Ess need not worry about the security of the school's data. If something fails, Datto ensures FCDS can continue to access their important files and folders without suffering any major downtime.

According to Mark Calzone, President of Ash Creek, the Datto solution addresses all of FCDS's needs. "With Datto, the end user has peace of mind knowing they have a reliable backup solution. We always tell our customers that it's like having a great insurance policy; when you need it, you're very thankful you have it," Calzone said.

In February 2016, one of the school's servers failed, which prevented Van Ess from accessing critical data, including fundraising information. Ash Creek sprung into action, quickly diagnosing a hardware issue as the source of the failure. The IT provider leveraged the Datto SIRIS device to avoid downtime and continued to run off the device for three weeks until new hardware arrived. Thanks to the expertise provided by Ash Creek and the reliability of Datto's solution, Fairfield Country Day School was back up and running before the next bell rang with minimal downtime and zero data loss.

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