

Ash Creek Technical Support and Expertise

Certified, Highly-Trained Staff Working Behind the Scenes for You

Expert Problem Solvers Protecting Your IT Systems

When it comes to technology, things are constantly changing. Software gets updated, new solutions emerge, best practices change, and more. In order to stay ahead of the curve and ensure systems are operating at peak efficiency day in and day out, businesses need to have the right talent and technical expertise in place.

At Ash Creek, we're always working to understand new technologies, refine our skillset and provide our customers with the greatest possible service. Our certified technicians provide 24x7 monitoring of your critical systems, and can quickly and efficiently resolve even your most complex technical problems.

Preventative Care & Support

We provide our customers with frontline support for a number of issues that can interrupt your work day: email not loading, password problems, printer or network issues, and a whole lot more. But these issues represent a fraction of what's actually going on behind the scenes when it comes to IT – and that's where our backend technicians come into the picture.

Our certified technical team handles essential functions including software updates, patch deployments, backup verifications, troubleshooting and problem resolution for any hardware failure or unplanned downtime, and more. They keep a close eye on network and device health around-the-clock to provide unparalleled peace of mind and 24x7 support.

Our technicians also receive regular training, coaching and quality review to continuously sharpen their skills, and they're backed by a team of professional supervisors and managers to ensure consistency and unmatched service delivery. Our technology certifications include:

Ash Creek Technical Support Includes:

- 24x7x365 monitoring of your network and systems – including servers, desktops and mobile devices
- Proactive troubleshooting and remediation for any processes or services that fail
- Patch deployment
- Updates and Service Pack installations
- Antivirus support
- Verification and management of data backups
- And more!

For more information, please contact us:

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1-866-866-2487

www.ashcreek.com



NOC Certifications



VMware Certified Associate
VCA Data Center Virtualization
VCA Cloud
VCA Workforce Mobility
VMware Certified Professional



Certified Associate
Mac Integration 10.8



Cisco Certified Internetwork Expert
Cisco Certified Network Associate
Cisco Certified Network Associate - Routing & Switching
Cisco Certified Network Associate - SecurityCCNP
Cisco Certified Network Professional

Microsoft Certified Database Administrator
Microsoft Certified IT Professional
Microsoft Professional
Microsoft Certified Solutions Associate
Microsoft Certified Solutions Expert
Microsoft Certified Technology Specialist



CCA for Citrix XenApp 6
CCA Xenapp 5.0



Information Technology Infrastructure Library V3



Oracle Certified Professional
Oracle Certified Professional - DBA



Lean Six Sigma Certification
Green Belt Certification



Red Hat Certified Engineer



The Open Group Architecture Framework



Want to learn more? Get in touch with us today!